Scorecards

Police

7	No fi	lter	APD Strategic Objectives						
			Crime (30%) 1						
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period	
	▼		Part 1 Crime -Homicide	11.10	8.90	2.20	24.72%	FY 09, Q3, Feb	
•	•		Part 1 Crime -Rape	12.60	16.20	-3.60	22.22%	FY 09, Q3, Feb	
	-		Part 1 Crime -Robbery	296.30	244.00	52.30	21.43%	FY 09, Q3, Feb	
	^		Part 1 Crime -Aggravated Assault	347.30	314.90	32.40	10.29%	FY 09, Q3, Feb	
	▼		Part 1 Crime -Burglary	764.80	501.40	263.40	52.53%	FY 09, Q3, Feb	
	▼		Part 1 Crime -Larceny	1,716.30	1,389.00	327.30	23.56%	FY 09, Q3, Feb	
	-		Part 1 Crime -Auto Theft	589.10	423.30	165.80	39.17%	FY 09, Q3, Feb	
	▼		Part 1 Crime	3,737.50	2,898.30	839.20	28.95%	FY 09, Q3, Feb	
			rance Rate of Crimes (10%) 3 0						
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period	
\	A		Crime Clearance Rates -Homicide	63.9%	67.0%	-3.1%	4.6%	FY 09, Q3, Feb	
•	₩		Crime Clearance Rates -Rape	65.6%	49.0%	16.6%	33.9%	FY 09, Q3, Feb	
	-		Crime Clearance Rates -Robbery	21.3%	31.0%	-9.7%	31.3%	FY 09, Q3, Feb	
•	A		Crime Clearance Rates -Aggravated Assault	57.6%	56.0%	1.6%	2.9%	FY 09, Q3, Feb	
	₩		Crime Clearance Rates -Burglary	10.0%	15.0%	-5.0%	33.3%	FY 09, Q3, Feb	
•	-		Crime Clearance Rates -Larceny	19.5%	19.0%	0.5%	2.6%	FY 09, Q3, Feb	
	^		Crime Clearance Rates -Auto Theft	9.8%	14.0%	-4.2%	30.0%	FY 09, Q3, Feb	
Hire & Develop High Quality Police Staff (20%) ■ 6 ♦ 1 ● 0 ♣ 1									
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period	
	-		Recruit Officers	0	20	-20	100%	FY 09, Q3, Mar	
	₩		Specialized Training	9,172	12,780	-3,608	28%	FY 09, Q3, Feb	

1

Metric Studio

1:45:18 PM Jun 8, 2009

Scorecards

Police

1	ア No filter		APD Strategic Objectives							
000	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period		
	₩		Employee Attrition Rate (%)	13.0	6.8	6.2	91.2%	FY 09, Q3, Feb		
\	₩		Percent of Budgeted Positions Filled -Sworn	95.00%	100.00%	-5.00%	5.00%	FY 09, Q3, Feb		
	-		Percent of Budgeted Positions Filled -Civilian	85.00%	100.00%	-15.00%	15.00%	FY 09, Q3, Feb		
8			Percent of Staff in Civilian Positions	17.90%				FY 09, Q3, Feb		
	•		Average Turnaround Days for Background Investigations	184.00	125.00	59.00	47.20%	FY 09, Q3, Mar		
	-		Percent Current on Preventative Maintenance -Vehicles	72%	100%	-28%	28%	FY 09, Q3, Mar		
			kly to Emergencies (10%)							
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period		
•	4		Average Response Time to High Priority Calls (min)	12.5	10.0	2.5	24.7%	FY 09, Q3, Mar		
>	▼		Average Time From Dispatch to Officer Arrival (min) -High Priority 911 Calls	7.04	7.00	0.04	0.57%	FY 09, Q3, Mar		
\	4		Overall Calls Recieved -911+Q6	91,791	96,937	-5,146	5%	FY 09, Q3, Mar		
\	A		Number of Calls Dispatched -911	37,668	37,157	511	1%	FY 09, Q3, Mar		
•	A		Overall Number of Calls Field Initiated	27,252	26,511	741	3%	FY 09, Q3, Mar		
•	A		Average Speed to Answer Calls (sec) -911	9	10	-1	10%	FY 09, Q3, Mar		
•	•		Average Call Duration By Call Taker (min) -911	2.38	1.30	1.08	83.08%	FY 09, Q3, Mar		
•	•		Average Time Taken By Dispatcher (min) -911	2.11	2.00	0.11	5.50%	FY 09, Q3, Mar		
•	•		Average Time From Dispatch to Officer Arrival (min) -911	8.46	10.00	-1.54	15.40%	FY 09, Q3, Mar		
	₩		Overall Average Reponse Time (min) -911	24.24	18.00	6.24	34.67%	FY 09, Q3, Mar		
	₩		Percent of Calls Dispatched on Time by Priority	84.60%	95.00%	-10.40%	10.95%	FY 09, Q3, Mar		
			ic Safety (10%)							
88	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period		
95			Traffic Accidents	2,483				FY 09, Q3, Mar		

Metric Studio

Scorecards

Police

7	ア No filter		APD Strategic Objectives							
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
ß			Number of Traffic Accidents -Injury	452				FY 09, Q3, Mar		
ß			Number of Traffic Accidents -Fatality	4				FY 09, Q3, Mar		
8			DUI Citations Issued	151				FY 09, Q3, Feb		
	Maintain Accreditation (10%) ■ 0 ♦ 0 ● 1 ♣ 0									
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
•	-		Accreditation Score	4	4	0	0%	FY 09, Q2, Dec		
	Other metrics ■ 0 ◆ 0 ● 0 ♣ 1									
000	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
8			Tons of CO2e Greenhouse Gas Emissions (Annual) -APD - Sustainability	655				FY 08, Q2		